

## **MAX WADIYA**

### **RENTAL TERMS AND CONDITIONS (2020-2021)**

#### **GENERAL BOOKING POLICY**

1. Max Wadiya generally requires a 30 % deposit when we confirm your booking. This deposit is non-refundable.
2. The remaining 70% is to be paid no later than 60 days before the arrival date.
3. If the arrival date is within 30 days of the booking, the total price of the holiday must be paid at the time of the booking.

#### **BOOKING FOR THE HOLIDAY MONTH**

1. Bookings made for the period December 15 – January 15 will require a 50 % deposit which is non-refundable.
2. The remaining 50% must be paid 60 days before the arrival date.
3. If the arrival date is within 60 days of the booking, the total price of the holiday must be paid at the time of the booking.
4. Bookings for this season will not be accepted for less than a period of 7 days.

#### **GENERAL CANCELLATION POLICY**

1. The 30 % booking deposit is non-refundable.
2. The remaining 70% of the total cost will be refunded provided the cancellation notice is received 60 days prior to the arrival date.
3. Cancellations received 45 days prior to the arrival date will be charged 50% of the amount remaining.
4. Cancellations received 21 days prior to the arrival date will be charged 60% of amount remaining.
5. Cancellations received after that will be charged 100% of the total cost of the booking.

#### **CANCELLATION POLICY DURING THE HOLIDAY PERIOD**

December 15 – January 15)

1. The 50% booking deposit for this period is non-refundable.
2. The remaining 50% will be refunded provided notification is received no later than 60 days prior to the arrival date.
3. Cancellations received no later than 45 days before arrival date will be charged 30% of amount remaining.
4. Cancellations received later than that will be charged in full.

**N.B. THERE WILL BE NO REFUND ON NO SHOWS OR STAYS CUT SHORT UNLESS IN EXCEPTIONAL CIRCUMSTANCES.**

## **CHECK-IN AND CHECK-OUT**

We have no fixed policy and will try as much as possible to accommodate the needs of our guests. Our daily rate is generally calculated from 11 am to 11 am.

## **ADDITIONAL CHARGES**

1. Full board does not include bottled soft drinks or special seafood meals of lobster, and jumbo prawns. These can be bought for you and you bear the costs directly.
2. Children under 8 yrs will be accommodated free of charge but there could be a US\$ 5 surcharge per child per day for meals.
3. We do not sell liquor but you are free to bring your own. All unfinished bottles must be taken with you.
4. Laundry services are available on request. Ironing can be provided and you pay the cost directly.
5. We can arrange airport pick-ups or cars to any other destination, the cost of which you bear directly.
6. There may be an additional charge if the number in your party exceeds the number on the Booking form, providing they can be accommodated and we are notified prior to your arrival date.

## **METHOD OF PAYMENT**

**Bank-to-bank transfers via Swift. Details to be provided when booking. The client will be responsible for paying all local or overseas bank charges imposed by the remitting bank.**

**Max Wadiya is responsible for all bank charges levied by the receiving bank in Colombo.**

## **CURRENCIES ACCEPTED**

**We will accept US dollars, Euros and British Sterling.**

## **TRAVEL AND HEALTH INSURANCE**

Please ensure that you have a comprehensive personal travel/health insurance for the duration of your visit which adequately covers the particular needs of you and your family. You are requested to place valuable documents, jewellery etc in the hotel safe on arrival.

## **LIMITED LIABILITY**

Max Wadiya is located on a public beach and swimming in the sea is at your own risk. The management takes no responsibility for the safety of guests in the ocean. The sea generally is suitable for swimming November to March, but it can be unpredictable and

you must always be aware of changes in currents or undertows. Children must never be allowed to play on the beach or by the water without adult supervision. Supervision also is required when children are swimming in the pool or playing in the pool area. Lifeguards are not available.

**SECURITY DEPOSIT**

We do not require a Security Deposit from our guests. However, we will request compensation for any damage or breakage caused by guests during their stay at Max Wadiya, beyond reasonable wear and tear.

**THE MANAGEMENT OF MAX WADIYA  
AMBALANGODA, SRI LANKA  
MAY 2020**